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General Practice Education and Training Ltd

GP REGISTRAR SATISFACTION REMAINS HIGH

GP registrars' satisfaction with vocational training in the Australian General Practice Training program (AGPT) has remained high in 2008.

Asked about their overall satisfaction with the training program, 83% of registrars responding to this year's Registrar Satisfaction Survey said they were satisfied, about the same as for 2007 (84%).

General Practice Education and Training Ltd (GPET), the company that funds and oversees the AGPT program, conducts an annual satisfaction survey as part of its quality improvement framework. This year's survey has again highlighted areas of significant improvement from the point of view of registrars, and areas where further improvement is required.

AGPT program registrars train for up to four years in supervised hospital and general practice posts in order to qualify for Fellowship of the Royal Australian College of General Practitioners and/or Fellowship of the Australian College of Rural and Remote Medicine and vocational recognition as a GP under Medicare.

The training is delivered by 21 regional training providers (RTPs) throughout Australia.

Areas of improved satisfaction since 2007 included: RTP provision of online resources (up from 58% to 71%); quality of workshops (89% to 93%); and satisfaction with practice manager (80% to 85%).

Satisfaction remained high with: choice of general practice as career (85%); practice induction (88%); practice placement (86%); progress of applied professional knowledge and skills (89%); accommodation (92%); general working environment (91%); range of patient presentations (90%); access to supervisor (85%); patient load (85%); availability and accessibility of medical education staff (86%); and support provided by administrative staff (86%).

Declines in satisfaction were found in: support from training adviser (down from 77% to 71%); ability to negotiate pay (38% to 29%); rate of pay (71% to 64%); financial support from RTP (61% to 54%); procedure to make complaint/grievance (60% to 55%); and physical environment of consultation rooms (86% to 81%).

GPET is pleased to report high satisfaction across most of the important elements of training, and high overall satisfaction from a large majority of AGPT registrars with their training.

Specific feedback from the survey will enable individual RTPs to work on areas where further improvement is desirable. The full survey results can be viewed [here](#).

**For more information please contact Anne Messenger on
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